

# 20<sup>th</sup> ANNUAL EXECUTIVES' SUMMIT 2024

FRIDAY, 26 APRIL 2024

8:15AM – 5:30PM

CARLTON HOTEL SINGAPORE



"I do not know anyone who has got to the top without hard work. That is the recipe. It will not always get you to the top, but should get you pretty near" **Quote by Margaret Thatcher**

## Achieving Success at Work

The 20<sup>th</sup> Annual Executives' Summit organised by Fortress Intelligence continues to be one of Singapore's special learning events for managers, officers, executives, secretaries and administrative professionals. Over the past 19 years, more than 5000 participants have significantly benefitted from these prestigious annual summits. Join us for a fun filled, action packed and exhilarating learning day! Develop new skills and take your careers to new heights! The summit aims to support individuals seeking to increase overall job satisfaction and professional growth.

This one-day summit features world class speakers who will share their valuable insights to survive and achieve greater success in today's dynamic and competitive business world. The programme was specially designed to cater to working professionals who will learn strategies on overcoming workplace and personal challenges.

## HIGHLIGHTS

- Learn How to Build Healthy Bones
- Take Action Against Workplace Harassment
- Develop a World-Class Attitude
- Become an Ace in your organisation
- Unlock your Creative Mind
- Understand Workplace Conflicts
- Master the Art of Flourishing at Work
- Employ Communication Behaviours to Neutralise Hostility

Special Appearance!



**KUMAR**

### Participating Companies:



### Participating Sponsors:





**Dr Alan Cheung**  
Senior Consultant, Orthopaedic Surgeon  
International Orthopaedic Clinic

Dr Alan Cheung is a specialist in Sports Injuries and Robotic Joint Replacement. He is British born and educated, and has trained in the UK, Australia and the USA. He is currently Team Doctor for the Wrestling Federation of Singapore, and has provided medical services to many international sporting events such as the HSBC World Rugby Sevens tournament, and One Championship Mixed Martial Arts franchise.

### **Building Healthy Bones**

- How to Build Healthy Bones
- The Effect of Menopause on Bone Health
- Osteoporosis (bone thinning) and Treatment
- Running and Fitness related Injuries
- Robotic Joint Replacement and Osteoarthritis



**Raphael (Ray) Louis**  
Advocate & Solicitor,  
Managing Director  
Ray Louis Law Corporation

Ray Louis is an experienced litigator, having handled cases at the State Court, High Court and Court of Appeal. He has been featured across various media channels like The Red Dot and FM 93.8. Ray is also an accredited mediator with the Singapore Mediation Centre and the State Courts of Singapore. He has a passion in teaching and is an adjunct lecturer at Executive Counselling and Training Academy, where he lectures to students doing the master degree in counselling with Swinburne University of Technology and Flinders University

### **Workplace Harassment**

- What is Workplace Harassment: Understanding the Problem
- Prevention and Reporting: Taking Action Against Harassment
- Creating a Respectful Culture: Fostering Inclusivity and Respect



**Deepa Pillai**  
**Senior Corporate Trainer & Coach**  
**Fortress Intelligence**

Deepa Pillai has 20 years of experience in corporate training and has conducted communications workshops in Singapore, Malaysia, India and Bhutan. She specialises in Conflict Management, Business Communications and Presentation Skills. Deepa's clients are diverse and have included staff and senior management in the private, government and educational sectors. Deepa is also an Instructor at the National University of Singapore and an Associate Lecturer in Communications. She holds a Master's degree in Communication Studies and is a certified Master Practitioner in Neuro Linguistic Programming as well as an Advanced Behavioural Analyst and Coach.

#### **Managing Conflict in the Workplace**

- Understanding the Nature of Workplace Conflict
- Being Aware of how Different Personality Types Respond to Conflict
- Employing Effective Communication Behaviours to Neutralise Hostility and Reach Common Ground
- Working toward Collaborative, Mutually Beneficial Outcomes



**Christian Chua**  
**International Speaker**  
**Christian Chua Training Academy**

With over 25 years of experience, Christian Chua stands as an international Motivational Speaker. His impactful speeches have resonated in more than 40 cities globally. International media outlets, including BBC, Channel News Asia, Australian Channel 7, Korean newspapers, and various social media publications, eagerly seek his insights.

#### **Flourishing Through Mindset Change**

- Master the Art of Flourishing in the Workplace
- Strategic Approaches to Success
- Developing a World-Class Attitude
- Becoming an Ace in Your Organisation



## Hazriq Idrus

### Creative Leadership Strategist, Fortress Intelligence

#### How to Get Unstuck and Elevate Your Creativity at Work

- What is Creativity & Debunk its Misconceptions
- Why is Creativity Important to Help you get Unstuck & Traits of a Highly Creative Person
- How to Develop your Creative Mind: The Blueprint of Personal Creativity

Hazriq Idrus is a professional speaker who is very passionate about creative thinking, communication and leadership; and how these three work hand-in-hand. Using methods from his stage acting and theatre improvisations experiences into his keynote presentations, workshops and books, Hazriq's mission is to help aspiring leaders build their creative leadership & speaking mastery.

BMW, Petronas & Starhub are among Hazriq's notable clients. Hazriq has also been featured in The Straits Times, Radio 938Live and Brunei's Brunei Times. Besides doing adjunct lecturing on innovation & design thinking in a local polytechnic (Singapore), Hazriq is still performing on stage and TV to keep himself adept in creativity and creative thinking.

## PAST PARTICIPATING ORGANISATIONS

Agency for Integrated Care Ptd Ltd  
 Agency for Science, Technology & Research  
 Agilent Technologies S'pore (Sales) Pte Ltd  
 Agri-Food & Veterinary Authority  
 AIA Company Limited  
 Allen & Gledhill  
 American Express Bank Ltd  
 Arab Bank plc  
 AXA Insurance Singapore Pte Ltd  
 Bank of America  
 BMW Asia  
 BNP Paribas  
 C K Tang Ltd  
 Caltex International Pte Ltd  
 Canon Singapore Pte Ltd  
 CapitaLand Limited  
 Caterpillar Marine Asia Pacific Pte Ltd  
 CCH Asia Pte Ltd  
 Certis CISCO Security Pte Ltd  
 Chevron International Pte Ltd  
 China Offshore Oil (S) International Company  
 CIMB Bank Berhad  
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 City Gas Pte Ltd  
 Civil Aviation Authority of Singapore  
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 CrimsonLogic Pte Ltd  
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 DaimlerChrysler SEA Pte Ltd  
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 Fujitsu Asia Pte Ltd  
 Government of Singapore Investment Corp Pte Ltd  
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 Health Promotion Board  
 Health Sciences Authority  
 Hewlett-Packard Asia Pacific Pte Ltd  
 Hitachi Asia Ltd  
 Housing and Development Board  
 Immigration & Checkpoints Authority  
 Infineum Singapore Pte Ltd  
 Infocomm Development Authority of Singapore  
 Insolvency & Public Trustee Office  
 Institute for Infocomm Research  
 Institute of Mental Health  
 Institute of Policy Studies  
 Institute of Technical Education  
 International Enterprise Singapore  
 IRAS  
 ITE  
 Johnson & Johnson  
 JTC Corporation  
 Jurong Port Pte Ltd  
 KAO (Southeast Asia) Pte Ltd  
 Keppel Corporation Limited  
 Kuok Oils & Grains Pte Ltd  
 Land Transport Authority  
 Lion Corporation  
 Maritime and Port Authority of Singapore  
 Matsushita Electric Asia Pte Ltd  
 Mercedes Benz Vietnam  
 Mero Asia Pacific Pte Ltd  
 Microsoft Business Solutions  
 Ministry of Transport  
 Ministry of Community Development, Youth and Sports  
 Ministry of Defence  
 Ministry of Education  
 Ministry of Environment and Water Resources  
 Ministry of Finance  
 Ministry of Health  
 Ministry of Home Affairs  
 Ministry of Information, Communications and the Arts  
 Ministry of Law  
 Ministry of Manpower  
 Ministry of National Development

Ministry of the Environment and Water Resources  
 Ministry of Trade and Industry  
 Ministry of Transport  
 MobileOne Ltd  
 Monetary Authority of Singapore  
 Mundipharma Pte Ltd  
 Nanyang Polytechnic  
 Nanyang Technological University  
 National Arts Council  
 National Cancer Centre Singapore  
 National Community Leadership Institute  
 National Council of Social Service  
 National Dental Centre of Singapore Pte Ltd  
 National Environment Agency  
 National Healthcare Group Polyclinics  
 National Heritage Board  
 National Parks Board  
 National Skin Centre  
 National University Health Systems  
 National University Hospital  
 National University of Singapore  
 Natsteel Holdings Pte Ltd  
 NEC Semiconductors Singapore (Pte) Ltd  
 Neptune Orient Lines Ltd  
 Nestle Singapore Pte Ltd  
 Network for Electronic Transfers (S) Pte Ltd  
 New Zealand High Commission  
 Ngee Ann Polytechnic  
 Nigeria High Commission of Singapore  
 Nokia Pte Ltd  
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 OCBC  
 OUB Centre Ltd  
 Panasonic  
 Parliament of Singapore  
 People's Association  
 Prime Minister's Office  
 Prudential Assurance Company Singapore (Pte) Ltd  
 PT Bank Negara Indonesia (Persero) TBK  
 Public Utilities Board  
 Republic Polytechnic  
 Robinson & Co  
 Roche Diagnostics Asia Pacific Pte Ltd

S. Rajaratnam School of International Studies  
 Saudi Petroleum Ltd  
 Science Centre Singapore  
 SembCorp Environmental Management Pte Ltd  
 Shangri-La Hotel  
 Shell Eastern Petroleum  
 Siemens Pte Ltd  
 Singapore Airlines  
 Singapore American School  
 Singapore Cancer Society  
 Singapore Cooperation Enterprise  
 Singapore Corporation of Rehabilitative Enterprise  
 Singapore Examination And Assessment Board  
 Singapore Exchange Limited  
 Singapore Eye Research Institute  
 Singapore General Hospital  
 Singapore Health Services Pte Ltd  
 Singapore Land Authority  
 Singapore Management University  
 Singapore Manufacturers' Federation  
 Singapore Police Force  
 Singapore Polytechnic  
 Singapore Pools Pte Ltd  
 Singapore Prison Service  
 Singapore Technologies  
 Singapore Tourism Board  
 Singapore Workforce Development Agency  
 SingTel  
 SMRT Corporation  
 SPRING Singapore  
 Standard Chartered Bank  
 State Bank of India  
 Sumitomo Mitsui Banking Corp  
 Tan Tock Seng Hospital Pte Ltd  
 Temasek Polytechnic  
 The Arbitration Chambers Pte Ltd  
 The Bank of Nova Scotia  
 The National Art Gallery Singapore  
 Tokio Marine & Fire Insurance Co (S) Pte Ltd  
 Toyota Motor Asia Pacific  
 Vicom Ltd  
 Volkswagen Group (S) Pte Ltd  
 Wyeth Nutritionals (Singapore) Pte Ltd

## TESTIMONIALS FROM PAST SUMMITS

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“Topics covered were relevant to one’s life at home and workplace.  
Great to attend this Summit”  
Doreen Hung,  
Principal Admin Executive  
Land Transport Authority

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“Topics were useful, relevant, informative and enriching. Will apply what I learnt at my workplace and personal life”  
Selvasegeri Ramadas,  
Personal Assistant  
Defence Science & Technology Agency

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“Very interesting and very interactive with lots of fun .One of the best trainings that I have attended. Will look forward to attend another session if given the opportunity to do so”  
Halimah Bte Osman, Manager  
Ultrafine Hi-Tec (S) Pte Ltd

”

“

“ Speakers and topics presented were very interesting and self-motivating”  
Goh Geok Leng,  
Associate  
DBS Bank Ltd

”

“

“ Topics are very appropriate for PAs in their daily work. Trainers are very professional”  
Annie Ho,  
Personal Assistant,  
Immigration & Checkpoints Authority

”

“

“ Well organised, interesting and relevant”  
Kelly Yeong,  
Personal Assistant  
Insolvency & Public Trustee Office,  
Ministry of Law

”

“

“It has a wide range of topics that capture your attention throughout. Excellent speakers who kept me awake, sharing practical tips”  
Joanne Fong,  
Personal Secretary  
SingTel

”

“

“Speakers were professional and entertaining and the experiences shared by the speakers will help me in my daily work routine”  
Ng Geok Mui,  
Management Officer  
Maritime & Port Authority of Singapore

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# Registration Form

Regular Fee: S\$ 866.55  
 Early Bird Fee: S\$757.55 (register before 31 Jan 2024)  
 All fees include 9% GST, documentation, refreshments & lunch  
 Group Registrations of 5 will receive 1 FREE Ticket!

Please confirm \_\_\_\_\_ seat/s for '20<sup>th</sup> Annual Executives' Summit' on 26 April 2024

In support of Children's Cancer Foundation (CCF), Fortress Intelligence Pte Ltd will donate \$1,000 from the 20<sup>th</sup> Annual Executives' Summit 2024 to CCF.

1	SALUTATION	GIVEN NAME	SURNAME	
	JOB TITLE	DID	MOBILE	EMAIL
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	JOB TITLE	DID	MOBILE	EMAIL

CONTACT PERSON	NAME		JOB TITLE	
	TEL	FAX	MOBILE	EMAIL
COMPANY				
MAILING ADDRESS				
NATURE OF BUSINESS				

## HOW DID YOU HEAR ABOUT THIS EVENT?

Direct Mail    Fax    Email    Past Events    Others

<p><b>Cancellation Policy</b></p> <p>Written notice of cancellation must be received 10 working days prior to an event and must be acknowledged by Fortress Intelligence. For cancellation received less than 10 working days before an event, no refunds will be made and all fees will remain fully payable.</p>	<p>I/WE HAVE READ &amp; AGREE TO THE CANCELLATION &amp; REFUND POLICY AS ABOVE.</p> <p style="text-align: right;">SIGNATURE &amp; DATE</p>
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## BANK TRANSFERS:

Account Name: Fortress Intelligence Pte Ltd  
 Bank Name: Maybank Singapore Limited  
 Account Name: Fortress Intelligence Pte Ltd  
 Account Number: 04141096034  
 PAYNOW: UEN 200209943G

Please include bank charges for Telegraphic Transfers  
 (A copy of the bank transmission is to be emailed to Fortress Intelligence)

E-Invoicing is available for government agencies

Fortress Intelligence Pte Ltd  
 10 Anson Road, #09-19 International Plaza, Singapore 079903  
 Tel: 6334 8311 Fax: 6334 8511

For sponsorship/event partnership/queries:  
 Contact: Clara Adediji  
 Email: clara@fortressintelligence.com.sg

To register:  
 Contact: Melissa Beh  
 Email: registration@fortressintelligence.com.sg